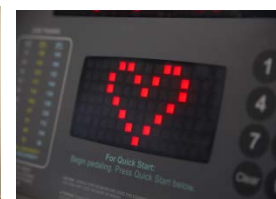


Urgent and Emergency Care CBU

Board of Directors

12th November 2020



Our structure



Bradford Teaching Hospitals
NHS Foundation Trust

Clinical Director – Saman Khan
Deputy Clinical Director – Dave Greenhorn

Deputy Associate Director of Nursing – Lizzi Vooght

General Manager – Simon Kirk

Command Centre Medical
Director – Brad Wilson

Clinical Lead – Sarah
Buckley

Acute Internal Medicine

Emergency Medicine

Command Centre &
Patient Flow

Clinical Lead: Praveen
Karajgi
Matron: Julie Brook
Business Support
Manager: Lucy Atkin

Clinical Lead: Dave
Greenhorn
Matron: Emma Clinton
Business Support
Manager: Fiona Bacchus

Clinical Site Matrons:
Deirdre Holmes, Julie
Wilson, Kath Priedavs,
Katie Whitrick, Ruairi
O'Brien, Meena Bashir,
Rebecca Kidd

Together, putting patients first

Our CBU today



Bradford Teaching Hospitals
NHS Foundation Trust

- Clinically Emergency Medicine and Acute Internal Medicine working collaboratively to deliver same day emergency care and maintain and enhance our improved ECS performance
- Command Centre & Patient Flow using the latest digital innovation working with ward teams to develop understanding and knowledge of the supportive role of the team, wall of analytics and benefits to patient experience
- Working with 111, YAS and external partners to prevent inappropriate attendances and manage complex/vulnerable patients
- Re-established the non Site Specific Cancer pathway (Vague Symptoms Service) in collaboration with Airedale.
- Despite significant challenges and changes to way the Trust delivers medical care we are still able to maintain excellent performance
- Focused on Moving to outstanding by being quality focused and driven resulting in improved patient outcomes, patient experience and performance

Our staff - happy, healthy and here...or at home

- Ensuring our staff feel safe - physically, emotionally and psychology
- Delivering the commitments set out in Our NHS People Promise
- Successfully integrated ACPs, ENPs, Physicians Associates and Nursing Associates into the CBU work force
- Commitment to continual education and organisational development for all our staff
- Establishing development pathways for all grades
- Cohesion of SLT – developed as team but also as individuals through the crisis
- Embodying the values of the organisation

Our patients - improved patient experience and outcomes through.....

- Rapid assessment, treatment, right patient right place and safe discharge
- Use of the latest digital innovation and proven best practices helping staff to optimise quality and safety hence ensuring co-ordination of care for each and every patient
- Effective communication between staff and patients
- Patients being involved in their care
- Changing the ED footprint to manage our altered workload and ensure it is fit for purpose for our population
- People who use services, the public, staff and external partners engaged and involved to support high-quality sustainable services.

Our quality of care

- Infection secure practice, patient placement and environment
- Responding to act as one and the mission for patients to be happy and healthy at home
- Integrating OPAT and admission avoidance through developing virtual hospital models
- Ensuring we provide care to all patients that is safe, effective, responsive, caring and well led.
- Having an acute medical unit with appropriate skill mix and a dedicated higher observation area
- Returning to our model for delivering SDEC which was deemed outstanding
- Committed to Clinical Research – to lead, share and innovate
- Responsive to changing needs and clinical scenarios